



Dear Valued Client,

With the Holiday season just around the corner, there are some very important items to bring to your attention.

Testing Schedule:

LABS, Inc. will be open 24/7 during the Holidays running on Holiday schedule for Infectious Disease testing at the Colorado facility. Normal operations will continue at the LABS Philadelphia facility.

LABS Colorado Holiday Test Schedule			
	01:00 Routine Run	09:00 Routine Run	17:00 Routine Run
Thanksgiving Day, Thursday 11/23/17	Yes	No run (on-call for STAT)	No run (on-call for STAT)
Christmas Day, Monday 12/25/17	Yes	No run (on-call for STAT)	No run (on-call for STAT)
New Year's Day, Monday 01/01/18	No run (on-call for STAT)	No run (on-call for STAT)	Yes

FedEx Holiday Shipping:

FedEx will not be operational on any of the above Holiday dates and will have modified FedEx Express Service the day after Thanksgiving, November 24, 2017. Please be sure to verify hours of operation with your local FedEx courier regarding services. To lessen the risk of sample outdate resulting in the inability to perform tests, shipments sent on Friday, November 24, 2017 should be designated for Priority Overnight *and* Saturday delivery. Any shipments WITHOUT the designation Saturday delivery will not be delivered to LABS until Monday, November 27, 2017.

If you feel you need alternative shipping methods during the Holidays, please contact the Client Solutions Team at 866-393-2244 or clientsolutions@labs-inc.org.

During this time of thanks, we would like to take a moment and share how grateful we are for you, our valued customer.

With Warm Appreciation,

LABS, Inc.